

1. The first group of respondents (10%) was asked to provide information on their demographic characteristics, including age, gender, education, and occupation. This group was also asked to provide information on their knowledge of the different types of financial products available in the market, such as savings accounts, loans, and insurance. This group was also asked to provide information on their frequency of use of these products and their satisfaction with the services provided.

10/075,258

Melanie D. Bissett

SCOTT, LISA

1711

<b>SEARCHED</b>			
<b>Class</b>	<b>Subclass</b>	<b>Date</b>	<b>Examiner</b>
528	125	7/03	MOB
	126		
	128		
	170-173		
428	457-458		
	473.5		
524	600		
	606		

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner

[illegible]